



1. Introduction

What is Siraawata.lk?

Siraawata.lk is a platform designed to easily find, promote, and connect with businesses, services, and shops across Sri Lanka. It serves as your premier AI-first business directory.

Registration / Login

Creating an account is simple and secure. Click on the "Login" or "Sign Up" button. You can easily register or log in using your Google Account or Email Address via our secure authentication system.

2. For Customers & Visitors

Searching for Businesses

- Search by Location & Category: You can search for businesses using the City, Postal Code, or specific business Categories.
- Multi-select Categories: Use the advanced multi-select feature to filter businesses by multiple categories at once for precise results.

Using Maps and Directions

- Current Location: The platform can detect and show your current location on the map to find nearby places.
- Get Directions: Click on a business to get accurate Google Maps directions right to their doorstep.

Wishlist (Saving Favorite Places)

You can save your favorite shops or services to your personal Wishlist by clicking the Heart icon, making it easy to find them later.

Providing Reviews and Ratings

- Leave a Review: You can leave a written review and a star rating for any business you have interacted with.
- Prevention of Spam: To ensure authenticity and prevent fake or spam reviews, you must be logged in to leave a review.

3. For Business Owners

How to Add Your Business (Step-by-Step Guide)

Follow this step-by-step guide to list your business on Siraawata.lk:

Step 1: Go to the Siraawata.lk homepage and click on the "Join as a Partner" or "Add Listing" button located at the top right of the navigation bar.

Step 2: If you do not have an account, you will be prompted to sign up. You can securely log in using your Google Account or Email Address.

Step 3: Once logged in, you will be directed to the "Add Business" dashboard.

Step 4: Fill in your Business Details: enter your Business Name, Category (you can select up to a maximum of 5 categories), Description, and Contact Information.

Step 5: Provide your exact Location details so customers can easily find you on the map.

Step 6: Upload high-quality photos of your business, products, or services to attract more customers.



(Ensure each photo is less than 5MB).

Step 7: Review your details and click submit. Our team will review and approve your listing, usually within 24 hours.

Using the User Dashboard

- Manage Listings: View all the businesses you have added.
- Edit & Delete: You can easily update your business information or delete a listing if it is no longer required.

Claiming a Business (Claiming Flow)

If an Admin has already added your shop, you can claim ownership. A Claim Link will be sent to your email. Simply click the link to verify ownership and link the business to your account.

Managing Reviews (Reply & Report)

- Reply to Reviews: You can professionally reply to customer reviews directly from your dashboard.
- Report Fake Reviews: If you notice any fake, malicious, or inappropriate reviews, you can report them to the Admin for investigation.

4. Guidelines & Safety Rules

- Accuracy: It is crucial to publish only true and accurate information about your business.
- Content Restrictions: Publishing explicit, inappropriate, or illegal content is strictly prohibited.
- Approval Process: All new listings undergo a manual review process by our Admins to ensure quality. Please allow up to 24 hours for approval or rejection.

5. Support & Contact

For any further assistance, please contact our respective departments:

General Inquiries: info@siraawata.com

Technical Support: support@siraawata.com

Sales & Advertising: sales@siraawata.com